



## RETURNS FORM

If for any reason you would like to return or exchange your purchase, please follow the steps below:

**All goods must be returned within 10 days of receipt.**

All items must be returned in a new unworn condition with their original tags still attached. Shoes must be returned unworn in their original box with any tags still attached. Peace and Jam will not accept returns of non-faulty items that have been worn, used and/or garment tags removed. In such cases, the item will be returned at a cost to the customer.

1. Phone 0141 342 4978 or email [info@peaceandjam.com](mailto:info@peaceandjam.com) to obtain a returns number. **Please note returns cannot be accepted without this.**
2. Fill out this form, ensuring you complete all fields in **BLOCK CAPITALS**.
3. Wrap your item securely and send enclosing this form to ensure we can process your return swiftly and accurately.
4. Make sure the package is clearly labelled with our returns address: **Peace and Jam, 30 Balshagray Dr, Glasgow, G11 7DD**
5. Take your item to the post office. You must receive and retain a validated certificate of postage as Peace and Jam cannot be held responsible for any lost or damaged items.
6. You will receive a full refund within 7 days minus original postage.

Order ID:

(Found under order summary)

Returns Number:

(Compulsory)

Order Date:

Name:

Address:

Contact Phone Number:

Please tick appropriate box:

<input type="checkbox"/> refund	<input type="checkbox"/> exchange
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### Item Returning

BRAND	ITEM DESCRIPTION	SIZE	COLOUR

### Exchange

BRAND	ITEM DESCRIPTION	SIZE	COLOUR